

How does VoiceMap work?

VoiceMap uses your phone's GPS to play commentary automatically. Once you have the Voicemap app and have downloaded the Table Mountain Cableway audio tour, plug in your earphones, press start, and put your phone away. A voice will tell you where to go, and the next part of the story will only play once you move on. You can walk at your own pace, and stop for pictures along the way. Just listen out for directions, and if you can't remember where to go, take a look at the map on your screen.

How do I install the app?

You can download the app for Android devices in the Google Play Store, and iPhone in the App Store. Just search "VoiceMap" and look out for the red headphones icon. That's the one! Once it's installed, sign up.

Why do I have to sign up?

Once you download a VoiceMap tour, it's yours forever. You need to have an account so that you can access your tours. You can also download some of our other tours in over 45 cities worldwide!

Do I have to be near a WiFi network?

You can use WiFi or data to download the app and the tour. Wait for all the files to download, and then you can disconnect and turn off your mobile data. All the audio files and maps will work offline.

Make sure you don't put your phone on airplane mode. That turns your GPS off, so nothing will play.

How much does the app cost?

The app is free, and the Table Mountain Aerial Cableway Audio Tour is free too.

How much does the tour cost?

The tour is free of charge.

How do I play the audio tracks?

Don't worry about it! VoiceMap will take care of all that. If nothing is playing, just double-check that you're on the right track. You don't need to manually play, pause or skip to the next track. The app does all of that for you.

How do I start?

Once the tour has finished downloading, just press start and the tour will begin right away.

Will it work on my Blackberry / Windows phone?

Unfortunately, VoiceMap is not compatible with Windows or Blackberry devices.

What's my password?

It's the password you entered when you signed up. If you can't remember, you can re-set it at the website (voicemap.me) or in the app.

Can I listen to a route I've downloaded more than once? Do routes expire?

Once you download a tour, it's yours to keep. You can delete it from your phone, and still re-download it at any time in the future.

Nothing is playing! What do I do?

Check the following:

1. Is your GPS turned on? VoiceMap needs GPS to be enabled to play audio.
2. Is your phone on airplane mode? If yes, turn it off. Airplane mode disables your GPS.
3. Have you allowed VoiceMap to access your location? If not, go to your location settings and allow the app to use your location.
4. Did you allow all the tracks to download completely?
5. Is your volume turned up, and are your earphones working properly?

How long is the tour?

The tour takes about an hour from the Lower Cableway Station to the top, and back. It takes longer if you stop along the way, or grab a bite to eat at the cafe afterwards.

Can I stop the tour?

You can stop whenever you like. The tour will resume automatically when you reach the next point of interest. Just make sure you don't close the app, or you'll have to start from the beginning. Remember that when you start walking again, it'll carry on automatically, so put your earphones in before you get going.

Are there other tours?

VoiceMap offers tours in over 45 cities, each one unique and created by passionate locals. You can browse the city list to see what's available in Cape Town and elsewhere.